

12 days of Christmas – Michelle's story



I had been off work with health issues for a long time and was finding it hard to find a job. The Job Centre suggested volunteering at Citizens Advice.

I went for a taster day in Bognor Regis and loved it! I am now a gateway assessor, 'web chat' adviser and a Energy Best Deal Extra Champion. I have completed all three stages of the Money Advice Service training and have a boat load of confidence that I have not felt for an extremely long time. I am completely surprised with the level of training offered.

I have already got so much out of the experience, I cannot recommend the CAB enough!

