

# *12 days of Christmas – Ken's story*



Before joining Citizens Advice as a volunteer I had followed some of the National Campaigns that Citizens Advice had sponsored. I felt joining the Research and Campaigns team enabled me to use a lifetime of skills selling services in the IT industry.

I wanted to try and make a difference that could improve the quality of life for many people and Research and Campaigns has enabled me to engage with a wide range of people as we have worked on both local and national campaigns.

