

Client comment

“Thank you very much for coming to visit us, and helping my husband to sort out his Attendance Allowance for a higher grade, which we have now received. We couldn't have done it without your help and kindness”



How can you contact us?

To request a visit or for more information please call the number below and provide your details. Our advisor will then contact you.

Tel: 01903 725960

Tuesday to Friday: 10am-4.30pm

For more general enquiries:

Advice Line: 0344 477 1171

Mobile phone Advice Line: 03003 300650

Monday to Friday: 10am-4pm

Registered Address

14/16 Anchor Springs,
Littlehampton,
West Sussex,
BN17 6BP

www.arunchichestercab.org.uk

Registered Charity Number 1099640

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citizens
advice

**Citizens Advice
Arun & Chichester**

**Need benefit advice?
But you are elderly,
vulnerable or disabled
and cannot leave
home?**

We Can Help



The purpose of this service is to:

- Promote the independence and quality of life of vulnerable housebound older persons, with disabilities and those with mental health difficulties, enabling them to better understand their entitlement to benefits and to receive assistance in making applications for same, including appeals / tribunals as required.
- Look into maximising personal income, increasing freedom of choice in obtaining support and services to enable them to stay in their own home.
- Reach out to people who would have difficulties in benefiting from the local service of the Citizens Advice and to provide appointments to these clients in the comfort of their own home.



Who is it aimed at?

The home visiting service is suitable if the client is:

- Disabled and/or housebound
- Elderly and/or vulnerable
- Struggling to come to the bureau (mobility issues or lives in a rural area)
- Having difficulties leaving the house (i.e. taking care of someone else)

This service operates on an 'open referral basis' and can be accessed via:

- Local agencies
- Direct by clients
- Their carers



What will the appointment cover?

The advisor provides information and advice on benefits with the specific tasks as follows:

- Benefits check
- Form-filling
- Sign-posting and referring as necessary

The benefit types for the home service include:

- Attendance Allowance
- Carers Allowance
- Personal Independence Payment
- Housing Benefits
- Income Support
- Guaranteed Pension Credit
- Employment and Support Allowance
- Disability Living Allowance
- Council Tax Reduction

